

## MENTAL HEALTH PLAN FEE-FOR-SERVICE PROVIDER BRIEF APPLICATION

In order to meet the needs of Alameda County's diverse population, Alameda County Behavioral Health Care Services (ACBH) is seeking licensed mental health providers/practitioners to provide services to Alameda County residents and encourage those who meet the preference criteria on the next page to apply.

### BRIEF APPLICATION INSTRUCTIONS:

1. Demonstrate that you meet with the Requirements to become a Mental Health Plan (MHP) Fee-for-Service (FFS) Provider with ACBH Provider Network:
  - a. Have been licensed for at least two years<sup>1</sup>;
  - b. Have a breadth of clinical experience, including work with Medi-Cal beneficiaries;
  - c. Cannot be a current Alameda County employee.
  - d. If providing Telehealth Services, you must reside in California.
2. Fill out the MHP Brief Application below and indicate which Type of Service you provide.
  - a. Please note: Phone Number(s) and Fax number(s) must be your own private line and **CANNOT** be shared with other practitioners in order to protect client confidentiality.
3. You must have a National Provider Identification (NPI) to contract with Alameda County Behavioral Health Care Services (ACBH). To apply or learn why you are required to have one, please visit: <https://nppes.cms.hhs.gov>.
4. You must have a CAQH ProView account set up in order to contract with ACBH.
  - a. If you already have an account with CAQH, please provide your ID Number and ensure that your profile information is current.
  - b. To create or update your account, please visit: <https://proview.caqh.org/Login>. If you have any questions about the registration process, please contact the **CAQH ProView Help Desk at (888) 599-1771**.
5. All payees must have an accurate W-9 on file in the Auditor-Controller's office in order to be paid. If you fail to furnish your correct TIN, you could be subject to a penalty. Please visit <https://www.irs.gov/forms-pubs> to obtain the current W-9.
  - a. You must complete the W-9 Form Taxpayer Identification Number (TIN). The purpose of this form is to obtain or verify the accuracy of information regarding Alameda County's payees.
6. ACBH will access your **Certificate(s) of Insurance** for professional, commercial general<sup>2</sup>, automobile, and workers' compensation liability insurance coverage as required in Exhibit C, County of Alameda Minimum Insurance Requirements through CAQH ProView.
  - a. **You are required to submit proof of coverage annually prior to expiration as part of the contract agreement with Alameda County ACBH.**
7. Provide an **original or electronic signature** on the [Certification](#) page. **A signature is required to complete this application. ACBH will not accept stamped signatures.**
8. Provide a current resume or CV.
9. Email the Brief Application, W-9, and resume or CV to: [MHproviders@acgov.org](mailto:MHproviders@acgov.org) Subject: "MHP Provider Network Brief Application". The application can also be submitted by mail to:

Alameda County ACBH  
Contracts Unit c/o MHP Fee-For-Service Providers  
1900 Embarcadero Cove, Suite 205  
Oakland, CA 94606  
**OR Fax: 510-567-8290**

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<sup>1</sup> This can be replaced with equivalent experience serving the Medi-Cal population during an internship.

<sup>2</sup> Including an Additional Insured Endorsement Page: Commercial general liability shall be endorsed to name as additional insured: "County of Alameda, its Board of Supervisors, the individual members thereof, and all County officers, agents, employees, volunteers, and representatives."

## MENTAL HEALTH PLAN PROVIDER NETWORK BRIEF APPLICATION

<b>Name</b>		<b>Pronouns</b>		<b>Social Security #</b>		<b>Date of Birth</b>	
<b>NPI #</b>				<b>License #</b>			
<b>Licensure Type/Discipline</b>			<b>Type of Service</b>	<input type="checkbox"/> Individual Provider to take referrals from ACCESS	<input type="checkbox"/> Murphy Conservatorship Assessor (Criminal Justice)*	<input type="checkbox"/> Caregiver Competency Evaluator (Children and Family Services)	
<b>City of Birth</b>			<b>State of Birth</b>			<b>Country of Birth</b>	
<b>Tax ID #</b>			<b>Tax Address</b>				
<b>CAQH ID #</b>			<b>Billing Address</b>				
<b>Primary Office Address</b>					<b>City/Zip</b>		
<b>Phone</b>			<b>Fax</b>			<b>Email</b>	
<b>Secondary Office Address</b>					<b>City/Zip</b>		
<b>Phone</b>			<b>Fax</b>			<b>Email</b>	
<b>Mailing Address (if different from Office Address)</b>					<b>City/Zip</b>		
<b>Race/Ethnicity</b> <i>Please select the categories that most closely match how you identify</i>	<input type="checkbox"/> Asian		<input type="checkbox"/> Filipino		<input type="checkbox"/> Native American		<input type="checkbox"/> Other, please specify below
	<input type="checkbox"/> Black		<input type="checkbox"/> Latino		<input type="checkbox"/> Pacific Islander		
	<input type="checkbox"/> Caucasian		<input type="checkbox"/> Middle Eastern		<input type="checkbox"/> South Asian		
<i>Please write in how you identify.</i>							
<i>This is an optional section used to help match clients with providers that may reflect their sexual orientation and/or gender identity.</i>							
<b>Sexual Orientation</b>				<b>Gender Identity</b>			
<b>Preferred Experience</b>							
<input type="checkbox"/>	<b>Have been licensed for at least two years<sup>3</sup></b>			<input type="checkbox"/>	<b>Have a breadth of clinical experience, including working with consumers with Medi-Cal</b>		
<input type="checkbox"/>	<b>Have experience providing eating disorder (ED) treatment</b>			<input type="checkbox"/>	<b>Certified in eating disorder treatment</b>		
				<input type="checkbox"/>	<b>Not certified, but have a breadth of experience</b>		

<sup>3</sup> This can be replaced with equivalent experience serving the Medi-Cal population during an internship.

**Language and Other Experience**

*Please check if you can provide services in one or more of the following languages:*

<input type="checkbox"/>	ASL (American Sign Language)	<input type="checkbox"/>	Cantonese	<input type="checkbox"/>	Farsi	<input type="checkbox"/>	Mandarin	<input type="checkbox"/>	Spanish	<input type="checkbox"/>	Vietnamese
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<input type="checkbox"/>	Other language, <i>please specify:</i>
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Are you willing to work with an interpreter for a non-English speaking client?	<input type="checkbox"/>	Yes	<input type="checkbox"/>	No
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*Please describe your bi-cultural experience:*

**Clinical/Referral Profile**

**ACBH's ACCESS serves as a referral source for the MHP Provider Network. Referrals are normally made to best meet client needs and preferences.**

**Area of Expertise**

*Please check ALL areas of expertise/specialty you have.*

**Diagnosable Mental Disorders**

<input type="checkbox"/>	Adjustment Disorders	<input type="checkbox"/>	Bipolar Disorder	<input type="checkbox"/>	Gender Identity	<input type="checkbox"/>	Psychotic Disorders
<input type="checkbox"/>	Anxiety Disorders	<input type="checkbox"/>	Conduct Disorders	<input type="checkbox"/>	Obsessive Compulsive Disorder	<input type="checkbox"/>	Schizophrenic Disorders
<input type="checkbox"/>	Asperger's Disorders	<input type="checkbox"/>	Depressive Disorders	<input type="checkbox"/>	Oppositional Defiant Disorder		
<input type="checkbox"/>	Attachment Disorders	<input type="checkbox"/>	Dissociative Disorders/MPD	<input type="checkbox"/>	Personality Disorder		
<input type="checkbox"/>	Attention Deficit Disorder	<input type="checkbox"/>	Eating Disorders (ED)	<input type="checkbox"/>	Phobias		

**Demographic Factors**

<input type="checkbox"/>	Children (0-5)	<input type="checkbox"/>	Transitional Age Youth (18-25)	<input type="checkbox"/>	Court Dependents	<input type="checkbox"/>	Developmental Disability
<input type="checkbox"/>	Children (6-12)	<input type="checkbox"/>	Adults (18-64)	<input type="checkbox"/>	Physical Disability	<input type="checkbox"/>	LGBTQIA+
<input type="checkbox"/>	Adolescents (13-17)	<input type="checkbox"/>	Older Adults (80+)				

**Psychosocial Problems**

<input type="checkbox"/>	Adoption	<input type="checkbox"/>	Family Relations/Parenting	<input type="checkbox"/>	Physical Abuse Survivor	<input type="checkbox"/>	Substance Abuse
<input type="checkbox"/>	Assaultive Behavior/Anger Management	<input type="checkbox"/>	HIV/AIDS	<input type="checkbox"/>	Pregnancy Issues	<input type="checkbox"/>	Suicide History
<input type="checkbox"/>	Co-Occurring Disorder (SA & MH)	<input type="checkbox"/>	Medical Conditions	<input type="checkbox"/>	Sexual Abuse Survivor	<input type="checkbox"/>	Trauma/PTSD
<input type="checkbox"/>	Developmentally Disabled <i>with</i> MH problems	<input type="checkbox"/>	Neurological Conditions	<input type="checkbox"/>	Sexual Perpetrators (Adults)		
<input type="checkbox"/>	Domestic Violence	<input type="checkbox"/>	Occupational Stress	<input type="checkbox"/>	Sexual Perpetrators (Juvenile)		

**Services**

<input type="checkbox"/>	Case Management	<input type="checkbox"/>	Crisis	<input type="checkbox"/>	Groups	<input type="checkbox"/>	Individual Therapy	<input type="checkbox"/>	Medication Support
<input type="checkbox"/>	Couples Counseling	<input type="checkbox"/>	Family Counseling	<input type="checkbox"/>	Home Visits	<input type="checkbox"/>	Inpatient Experience	<input type="checkbox"/>	Psychological Testing

**Modality**

*Select all that you are trained AND qualified to provide:*

<input type="checkbox"/>	Cognitive Behavioral Therapy	<input type="checkbox"/>	Eye Movement Desensitization and Reprocessing	<input type="checkbox"/>	Motivational Interviewing
<input type="checkbox"/>	Dialectical Behavioral Therapy	<input type="checkbox"/>	Hypnotherapy	<input type="checkbox"/>	Other:

Office Hours									
<i>Please list hours:</i>									
ADA Access <input type="checkbox"/> Yes <input type="checkbox"/> No	Monday	Tuesday	Wednesday	Thursday	Friday	Weekend availability? <input type="checkbox"/> No <input type="checkbox"/> Yes - Please list hours			
	to	to	to	to	to	Saturday to	Sunday to		
Evening availability?						Please list evening availability in the boxes to the left if applicable.			
Do you offer Telehealth?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	If yes, approximately what percentage of services are telehealth vs. in-person?		_____ % Telehealth		_____ % in person		
Do you transport clients?	<input type="checkbox"/> Yes	<input type="checkbox"/> No							
Additional									
How many ACBH-referred individuals can you see at any given time? <sup>4</sup>		<input type="checkbox"/>	I have worked in an ACBH County-operated clinic	<input type="checkbox"/>	I have worked for an ACBH contracted organization	<input type="checkbox"/>	I am willing to work with clients with a limited benefit	<input type="checkbox"/>	I am willing to work with Social Services Children and Family Services (CFS)
Please insert any relevant clinical experience and/or notes that ACBH should consider when evaluating your Brief Application.									
Are you currently working for a group or organization? If yes, please indicate name.									

<sup>4</sup> ACBH prefers providers/practitioners that can provide services to three or more ACBH clients at any given time.

## MENTAL HEALTH PLAN PROVIDER NETWORK BRIEF APPLICATION

As a condition of contracting with ACBH' MHP Network providers must meet ACBH requirements; provide information and submit particular forms to continue to be contracted with and be in compliance with the Agreement with ACBH. Providers must:

1. Attend trainings to gain knowledge about:
  - ACBH and the various units that co-manage the MHP Provider Network
  - Your obligation of how and when to check beneficiary eligibility for coverage, such as Medi-Cal
  - Receiving referrals and the importance of keeping ACCESS informed of your availability
  - How to obtain authorizations for ongoing services
  - Required Quality Assurance (QA) documentation standards
  - How to successfully meet the claims requirements for reimbursement;
2. Seek Prior Authorization from ACCESS for individuals who are under 18 and over 64 and/or require psychological testing and for any other benefits plan other than Medi-Cal;
3. Check client's benefit status to ensure they are still eligible for benefits under Alameda County's MHP, such as Medi-Cal;
4. Submit claims for service rendered on appropriate claim forms following the claiming rules;
5. Submit a Request for Extended Service (RES) form or Request for Concurrent Review (RCR) to continue seeing a beneficiary;
6. Submit proof of professional liability and general liability insurance coverage meeting the minimum of \$1,000,000 per incident and \$3,000,000 aggregate;
7. Submit a photocopy of all applicable state license(s) with a clearly visible expiration date; if your license is revoked or suspended you must inform the Contracts Unit immediately;
8. Complete and submit the re-credentialing application and required documents;
9. Update ACCESS when open slots for beneficiary referrals are available; and
10. Update the Contracts Unit on all changes to contact information, addresses, phone/fax numbers and email addresses.

**If approved to be part of the MHP Provider Network, I agree to adhere to ACBH requirements. I certify that this information is true and accurate.**

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*Name*

*Date*